Government Service Centers

The World Disability Union (WDU) was establish in 2011 as an inclusive umbrella organization for 400 sub-organizations from 91 countries with the status of International Qualified Entities. Within the scope of the Convention on the People with Disabilities guaranteed by countries; Disability prevention; Overcoming the disability; within the framework of the WDU Implementation Projects it developed for the inclusion of people with disabilities into the society, it aims at sustainable corporate work and unity with all relevant and competent parties.

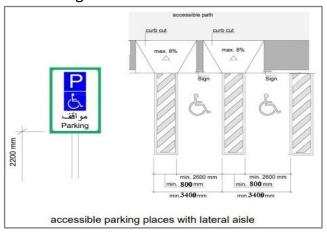
We are the only institution that grants international certificates to places that are environmentally qualified for people with disabilities, whether governmental or private (airports, hotels, transportation, parks, museums, malls....)

The certificate of the WORLD DISABILTY UNION for the places eligible for people with disabilities in its three sections is an official recognition that this place is friendly for people with disabilities <u>In line with Article 9 of the U N Convention</u>.

The World disability union continues to evaluate many places eligible for people with disabilities in all countries, around the world, as the committees are working to follow up the audit.

No. Conditions & Designs

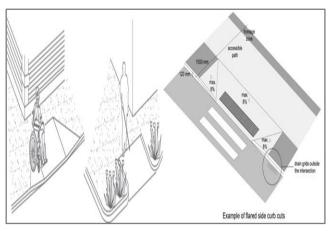
1. Car Parking



Images

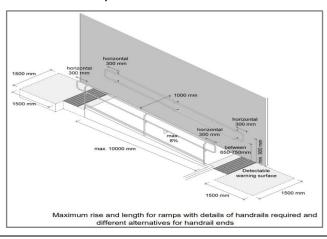


2. Car Parking Ramp





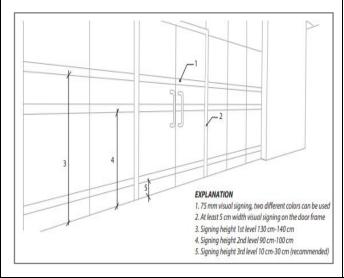
3. Entrance Ramp





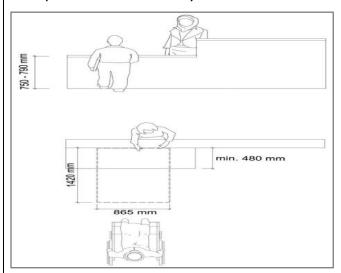
Government Service Centers

4. Main Entrance





5. Reception with availability of wheelchair





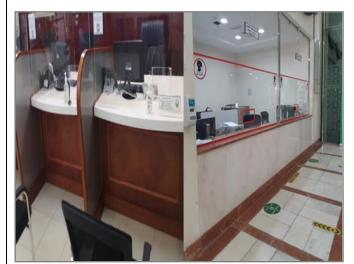
6. Corridors



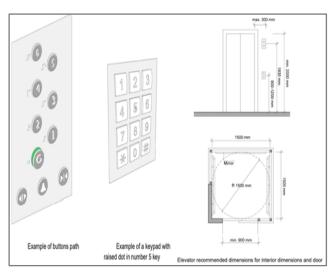


7. Customer Service Counters



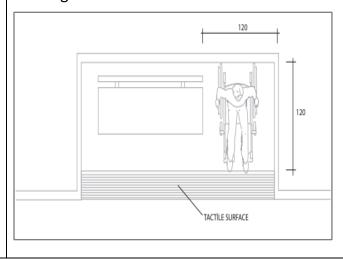


8. Elevator accessible for disabilities



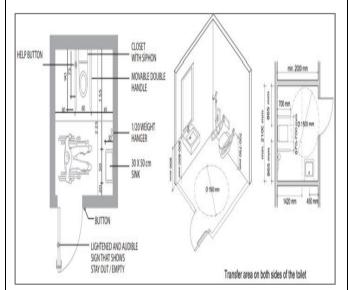


9. Waiting area



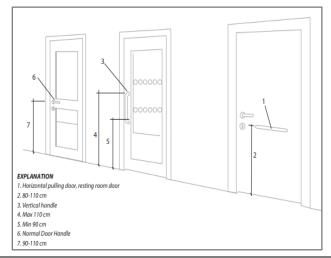


10. Bathrooms





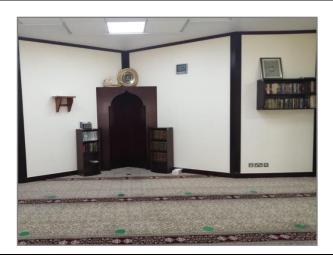
11. Room Doors





12. Prayer Room





13. Ablution Place





14. Emergency Exit with ramp





15. Evacuation Chair





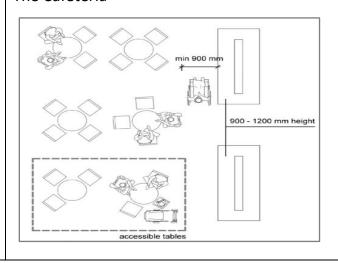
16. Fire Extinguisher



Alarm Bell (sound & light)



17. The Cafeteria





List of Standards for Government Service Centers

No.	Degree	1	2	3	4	5
	Standards					
1.	Car parking 10% (maximum 8 parking)					
2.	Parking ramps are 1m high by 10m long					
3.	Main entrance ramp is 1m high by 10m long					
4.	Main entrance with a width of more than 120cm					
5.	The height of the reception desks is maximum of 100cm, with the availability of sign language & wheelchair					
6.	Corridor with a width of at least 170cm for a length of more than 10m & a width of at least 100cm for a length of less than 10m					
7.	Waiting area for people with disabilities with a poster stating that it is for the disabled					
8.	Elevator accessible for disabilities:					
	Door width: not less than 100 cm					
	• The internal space of the elevator: 180cm square					
	 Time period for opening and closing the 					
	door: not less than 10 seconds					
	Button height: No more than 140cm					
	• Barriers on two sides of the elevator					
	minimum					
9.	 Voice & Braille Customers Service Counters suitable for 					
<i>J</i> .	disable					
10.	Ablution Place					
11.	The prayer room					
12.	The Cafeteria					
13.	Emergency Exit with ramp from outside					
14.	Fire Extinguisher, Alarm Bell (sound & light)					

15.	Evacuation Chair			
16.	Bathrooms are equipped for people with disabilities: Width of the door: at least 100cm The door opens out & closing automatically Indoor bathroom space: not less than 150cm x 180cm Sink height: 80 cm Sink auxiliary devices height: 80cm – 85cm Seat height: 40cm – 45cm Seat auxiliary devices height: 60cm – 65cm Auxiliary Equipment Dimension: Provide 35cm distance on both sides of the toilet chair from the middle of the chair Clothes Hanger: 120cm – 130cm Alarm bell (sound & light)			
17.	Staff culture in dealing with people with disabilities (attending special courses dealing with people with disabilities + sign language courses)			

* Total Point:	
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^{*} The Ratio is calculated as follows: Total Point / Number of standards x 5×100

^{*} The Ratio: